

DID YOU KNOW?

Water

Your water bill includes two types of charges:

1.) The **METER ACCESS FEE** is a flat monthly rate based on your meter size. 2.) The **WATER USAGE FEE** is based on the amount of water you use measured as "consumption rate per 100 cubic feet." Most utility bills fluctuate because "fixed" rates are billed monthly and water consumption is billed bimonthly.

Sewer

Sewers are designed to transfer sewage from your home or business through a system of pipes to the King County Wastewater Treatment Plant in Renton for disposal. The City's charge on your bill reflects the costs to maintain the City's sewer system. The King County charge is the fee the county charges the City to carry wastewater to Renton and treat it before discharging to Puget Sound. The City has no ability to negotiate fees charged by King County for treatment.

Storm Drainage

The City operates and maintains the storm drainage system which includes roadside ditches, detention/retention ponds, creeks, Green River levees, catch basins, 300 miles of pipe systems and storm water pump stations. This system minimizes the flooding of streets and private properties and also assures the safe collection and disposal of storm water.

**ONLY RAIN
DOWN THE DRAIN**



Call Kent Public Works at 253-856-5600 to report incidents of pollution and for information on how to properly dispose of household waste, including chemicals and automotive fluids. More information at KentWA.gov/NPDES.

PAYMENT OPTIONS

Online

Pay.KentWA.gov

In Person*

Make your payment at the City of Kent Customer Service Department, Centennial Center, 400 West Gowe, 1st floor 9 a.m. to 4 p.m., Monday to Friday.

**Building is temporarily closed to the public.*

Contact Customer Service for current building status.

By Mail

Use the envelope enclosed with your utility bill.

Automatic Deduction

Sign up for an automatic withdrawal from your bank account. Call **253-856-5201** or download the automatic deduction form at KentWA.gov/UtilityRates

Drop Box

Located in the City Hall parking lot turnaround (400 W. Gowe)

By Phone

Call **253-856-5201** and pay with your credit or debit card.

CITY OF KENT CUSTOMER SERVICE

Monday - Friday, 9 a.m. - 4 p.m.

400 W. Gowe, Ste. 122

Kent, WA 98032

CustomerService@KentWA.gov

For questions about information in this guide, commercial fees, billing or late fees, call

253-856-5201 or visit KentWA.gov/UtilityRates.

Repairs, water meter turn off/on 253-856-5201

Public Works Operations 253-856-5600

King Co. Wastewater Treatment 206-684-1280



2021 RATES INSIDE

A guide to utility rates for water, sanitary sewer and storm drainage customers served by the City of Kent





For more information on utility rates and the lifeline utility rate reduction program, visit KentWA.gov/UtilityRates and use Google Translate.

Para obtener más información sobre las tarifas de servicios públicos y el programa de reducción de tarifas de «Lifeline» para servicios públicos, visite KentWA.gov/UtilityRates y use la aplicación de traducción de «Google Translate».

Để biết thêm thông tin về giá biểu của các tiện ích công cộng và chương trình trợ giúp giảm hóa đơn tiền ích, hãy vào trang KentWA.gov/UtilityRates và sử dụng Google Translate để dịch nội dung sang tiếng Việt.

ਸਹੂਲਤ ਦੇ ਰੇਟਾਂ ਅਤੇ ਲਾਈਫਲਾਈਨ ਸਹੂਲਤ ਰੇਟ ਵੱਲੋਂ ਕਮੀ ਦੇ ਪ੍ਰੋਗਰਾਮ ਬਾਰੇ ਵਧੇਰੇ ਜਾਣਕਾਰੀ ਲਈ, KentWA.gov/UtilityRates 'ਤੇ ਜਾਓ ਅਤੇ Google Translate ਦੀ ਵਰਤੋਂ ਕਰੋ।

Щоб отримати більше інформації про тарифи на комунальні послуги і програму знижок на них («lifeline»), зайдіть на сайт KentWA.gov/UtilityRates і скористайтеся Google Translate.

RESIDENTIAL RATES

WATER**

Monthly Meter Access Fees Monthly Dedicated Fire Line Fees

Meter size	Base Rate	Size	Rate
≤3/4"	\$24.94	≤3/4"	\$2.97
1"	\$39.05	1"	\$3.46

Water Usage per 100 Cubic Feet or 748 gallons

0-800 cu. ft.	\$2.59/100 cu. ft.
800+ cu. ft.	\$5.09/100 cu. ft.

SEWER

Monthly Sewer Rates

City of Kent fee	\$25.69
King County fee	\$47.37
Total Per Month	\$73.06

STORM DRAINAGE

Monthly Fee

\$13.16

Kent customers outside of the Kent water and sewer service area are billed quarterly for storm drainage

* LIFELINE-RATE REDUCTION

To qualify, you must be:

- 62 years of age or older **or** permanently disabled or caring for a disabled child **AND**
- The owner or tenant receiving the bill and living at the address **AND**
- Total household income is less than Federal HUD guidelines

To find out if you qualify for a Lifeline (reduced) rate, call **253-856-5201** or visit KentWA.gov/UtilityRates.

NEW RATES

Lifeline rates will be changed to a percentage discount starting January 2021. Discounts are off standard residential rates.

- Water 60% discount**
- City Sewer 60% discount**
- Drainage 90% discount**

COMMERCIAL AND MULTI-FAMILY RATES

WATER**

Monthly Meter Access Fees Monthly Dedicated Fire Line Fees

Meter size	Base Rate	Size	Rate
≤3/4"	\$31.34	≤3/4"	\$2.97
1"	\$45.45	1"	\$3.46
1 1/4"		1" 1/4"	\$5.18
1.5"	\$80.73	1.5"	\$6.91
2"	\$123.05	2"	\$11.07
3"	\$193.60	3"	\$27.65
4"	\$292.36	4"	\$55.29
6"	\$433.46	6"	\$110.57
8"	\$574.56	8"	\$186.61
10"	\$715.66	10"+	\$276.45

Water Usage per 100 Cubic Feet or 748 gallons

0-800 cu. ft.	\$2.59/100 cu. ft.
800+ cu. ft.	\$5.09/100 cu. ft.

SEWER

Commercial and multi-family sewer rates are based on water consumption.

Water consumption/100 cu. ft.	\$9.74
Minimum charge (includes first 750 cu. ft.)	\$73.06

STORM DRAINAGE

Fees are calculated based on impervious surfaces. Call **253-856-5500** for more details.

**Most water meters in the city are read bimonthly and the water usage charge is added every other month.

All utility accounts will incur a \$1 technology fee to support systems that provide convenience and efficient service delivery.

Accounts with a backflow assembly will be billed \$109.61 per device in January. This fee is for the costs incurred by the city to implement a backflow prevention program that includes inspection, documentation and reporting as required by the Washington State Department of Health.