DID YOU KNOW?

Water
Your water bill includes two types of charges:
1.) The METER ACCESS FEE is a flat monthly rate based on your meter size. 2.) The WATER USAGE FEE is based on the amount of water you use measured as “consumption rate per 100 cubic feet.” Most utility bills fluctuate because “fixed” rates are billed monthly and water consumption is billed bimonthly.

Sewer
Sewers are designed to transfer sewage from your home or business through a system of pipes to the King County Wastewater Treatment Plant in Renton for disposal. The City’s charge on your bill reflects the costs to maintain the City’s sewer system. The King County charge is the fee the county charges the City to carry wastewater to Renton and treat it before discharging to Puget Sound. The City has no ability to negotiate fees charged by King County for treatment.

Storm Drainage
The City operates and maintains the storm drainage system which includes roadside ditches, detention/retention ponds, creeks, Green River levees, catch basins, 300 miles of pipe systems and storm water pump stations. This system minimizes the flooding of streets and private properties and also assures the safe collection and disposal of storm water.

ONLY RAIN DOWN THE DRAIN
Call Kent Public Works at 253-856-5600 to report incidents of pollution and for information on how to properly dispose of household waste, including chemicals and automotive fluids. More information at KentWA.gov/NPDES.

PAYMENT OPTIONS

Online
Pay.KentWA.gov

In Person
Make your payment at the City of Kent Customer Service Department, Centennial Center, 400 West Gowe, 1st floor 9 a.m. to 4 p.m., Monday to Friday.

By Phone
Call 253-856-5201 and pay with your credit or debit card.

By Mail
Use the envelope enclosed with your utility bill.

Automatic Deduction
Sign up for an automatic withdrawal from your bank account. Call 253-856-5201 or download the automatic deduction form at KentWA.gov/UtilityRates

Drop Box
Located in the City Hall parking lot turnaround (400 W. Gowe)

CITY OF KENT CUSTOMER SERVICE
Monday - Friday, 9 a.m. - 4 p.m.
400 W. Gowe, Ste. 122
Kent, WA 98032
CustomerService@KentWA.gov

For questions about information in this guide, commercial fees, billing or late fees, call 253-856-5201 or visit KentWA.gov/UtilityRates.
Repairs, water meter turn off/on .................. 253-856-5201
Public Works Operations ....................... 253-856-5600
King Co. Wastewater Treatment ............. 206-684-1280

2020 RATES INSIDE
A guide to utility rates for water, sanitary sewer and storm drainage customers served by the City of Kent
## Residential Rates

### Water

<table>
<thead>
<tr>
<th>Meter size</th>
<th>Base Rate</th>
<th>Size</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt;3/4&quot;</td>
<td>$24.69</td>
<td>&lt;3/4&quot;</td>
<td>$2.94</td>
</tr>
<tr>
<td>1&quot;</td>
<td>$38.66</td>
<td>1&quot;</td>
<td>$3.43</td>
</tr>
</tbody>
</table>

Water Usage per 100 Cubic Feet or 748 gallons
- 0-800 cu. ft. $2.56/100 cu. ft.
- 800+ cu. ft. $5.04/100 cu. ft.

Lifeline* Water Rates are .61 per 100 cu. ft. The meter access fee is $13.10

### Sewer

<table>
<thead>
<tr>
<th>City of Kent fee</th>
<th>$25.44</th>
<th>Lifeline*</th>
</tr>
</thead>
<tbody>
<tr>
<td>King County fee</td>
<td>$45.33</td>
<td>$45.33</td>
</tr>
<tr>
<td>Total Per Month</td>
<td>$70.77</td>
<td>$58.03</td>
</tr>
</tbody>
</table>

### Storm Drainage

City of Kent fee $25.44 |
King County fee $45.33

Total Per Month $70.77 |

Kent customers outside of the Kent water and sewer service area are billed quarterly for storm drainage.

### Lifeline-Rate Reduction

To qualify, you must be:
- 62 years of age or older or permanently disabled
- The owner or tenant receiving the bill and living at the address AND
- Total household income is less than Federal HUD guidelines

To find out if you qualify for a Lifeline (reduced) rate, call 253-856-5201.

## Commercial and Multi-Family Rates

### Water

<table>
<thead>
<tr>
<th>Meter size</th>
<th>Base Rate</th>
<th>Size</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt;3/4&quot;</td>
<td>$31.03</td>
<td>&lt;3/4&quot;</td>
<td>$2.94</td>
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<tr>
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<td>$3.43</td>
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<td>1 1/4&quot;</td>
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<tr>
<td>1.5&quot;</td>
<td>$121.83</td>
<td>1.5&quot;</td>
<td>$6.84</td>
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<tr>
<td>2&quot;</td>
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<td>$10.96</td>
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<tr>
<td>3&quot;</td>
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<tr>
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<td>$568.87</td>
<td>5&quot;</td>
<td>$109.48</td>
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<tr>
<td>6&quot;</td>
<td>$708.57</td>
<td>6&quot;</td>
<td>$184.76</td>
</tr>
</tbody>
</table>

Water Usage per 100 Cubic Feet or 748 gallons
- 0-800 cu. ft. $2.56/100 cu. ft.
- 800+ cu. ft. $5.04/100 cu. ft.

### Sewer

| Water consumption/100 cu. ft. | $9.44 |
| Minimum charge (includes first 750 cu. ft.) | $70.77 |

### Storm Drainage

Fees are calculated based on impervious surfaces. Call 253-856-5500 for more details.

**Most water meters in the city are read bimonthly and the water usage charge is added every other month.**

All utility accounts will incur a $1 technology fee to support systems that provide convenience and efficient service delivery.

Accounts with a backflow assembly will be billed $108.52 per device in January. This fee is for the costs incurred by the city to implement a backflow prevention program that includes inspection, documentation and reporting as required by the Washington State Department of Health.