

## **City of Kent Utility Payment Arrangement Application Status**

We have implemented the first stage of our Customer Support Program. Stage 1 does not require a formal payment arrangement application; however, we request you make arrangements via email with our Customer Service Team.

Please submit your request for a payment arrangement via email to [CustomerService@Kentwa.gov](mailto:CustomerService@Kentwa.gov). Please include your account number and your proposed monthly payment plan in your email. If you are not able to submit your request via email, please contact City of Kent Customer Service at 253-856-5201.

Our goal is to help our water customers avoid possible service interruption when we return to our standard utility procedures. **We encourage all customers with a delinquent balance to visit our website regularly for the most up to date information on our Customer Support Program.**